

LIMITED TSF & IGU SEAL FAILURE WARRANTY



3-YEAR THERMAL STRESS FRACTURE (TSF) & INSULATED GLASS UNIT (IGU) SEAL FAILURE WARRANTY

If TSF or IGU seal failure occurs as a direct result of an approved film-to-glass application, Nexfil USA will replace the broken glass and the window film per the limits expressly stated within this warranty. This TSF / IGU limited warranty starts from the date the Nexfil USA window film was installed and applies to thermal shock fracture and/or IGU seal failure resulting from an approved film-to-glass installation. The proper film-to-glass application can be found on the specification sheets for each film or by using the Film-To-Glass Application Chart provided by Nexfil USA.

TERMS AND CONDITIONS

This TSF / IGU warranty IS NOT VALID if the window manufacturer's TSF and/or IGU seal failure warranty expires prior to installation. Furthermore, this warranty shall not create new, or extend coverage beyond the window manufacturer's original TSF / IGU seal failure warranty term limits. To validate this TSF / IGU coverage, Buyer must produce documentation proving their window manufacturer's TSF / IGU seal failure warranty coverage is valid and in full force. If the Buyer fails to produce in-force window manufacturer documentation, this limited warranty becomes void. TSF / IGU warranty coverage begins on the date of installation and IS NOT transferable. Claims against this TSF / IGU warranty shall not extend or renew its duration or renew the duration of the window manufacturer's TSF / IGU seal failure warranty.

Nexfil USA expressly limits its liability under this warranty to repair and/or replacement of the broken glass, the failed IGU, and the Nexfil USA product. Nexfil USA assumes no responsibility for any loss arising out of, or resulting from the Dealer's failure to follow industry accepted installation standards or failure to adhere to the Nexfil USA Film-to-Glass Application Chart.

CLAIM LIMITATIONS

TSF and/or IGU warranty claims must be approved must be authorized by a Nexfil USA representative prior to commencement of any warranty service. TSF and/or IGU seal failure warranty claims are subject to a total claim payout limit of \$500 per window, including costs for replacement glass, film, and related labor charges. There is a \$50 deductible per window. In the event that glass or an IGU requires replacement under the terms and conditions of this TSF / IGU warranty, Nexfil USA will attempt to provide an identical replacement.. However, when an identical replacement is not available , Nexfil USA will, at its sole discretion, provide the closest match available.

DEALER

Business _____
Address _____
City/ST/Zip _____
Phone _____
Signature _____

CUSTOMER

Name _____
Address _____
City/ST/Zip _____
Phone _____
Signature _____

FILM TO GLASS INSTALLATION PRECAUTIONS



TSF / IGU warranty is NOT AVAILABLE if any of the following conditions exist:

1. Any building with a history of glass breakage and/or seal failure
2. Any chipped, cracked, scratched, or otherwise damaged glass during or prior to installation
3. Any IGU with seal failure prior to installation
4. Any single glass pane with glass edge dimension greater than 10 feet
5. Any IGU greater than 50 square feet
6. Any triple or quadruple pane IGU
- 7 Any single glass pane totaling more than 60 square feet
8. Any single clear glass 3/8" or thicker
9. Any single tinted glass 1/4" or thicker
10. Any glass with more than one window film installed
11. Any glass experiencing 25% or more outside shading
12. Any plastic, polycarbonate, or non-glass surface
13. Any laminated, textured, bent, patterned, wired, or stained glass
14. Any glass with paint

WARRANTY CLAIM PROCEDURES

A. Customer must contact the Dealer to initiate a TSF / IGU warranty service claim. If Dealer is not available, Buyer may contact Nexfil USA.

Nexfil USA
14462 S Avalon Blvd
Gardena, CA 90248

B. Copies of the following papers are required to process a TSF / IGU warranty service claim:

- Customer's valid/in-force window manufacturer's TSF / IGU glass warranty
- Customer's Nexfil USA Residential / Commercial warranty
- Customer's Nexfil USA TSF/IGU warranty certificate
- Customer's original purchase invoice from the installing Dealer
- Photos of damaged window (s)
- 2 competitive repair estimates with detailed description for:
 - glass replacement
 - window film replacement

C. All TSF/IGU warranty service must be authorized by an authorized Nexfil USA manager/officer prior to warranty service commencement.